



Community Impact Statement 2025

For 120 years, Family Service has been supporting our neighbors in need.



Our mission is to collaboratively assist individuals and families facing hunger, homelessness, and poverty in Yellowstone County and surrounding areas.

We achieve this by helping struggling families with a **toolbox of essentials for stability: food, clothing, rent and utility assistance.** Additionally, we help individuals with **vision assistance** and **education for better employment.**



Generous donors and volunteers are vital partners in our work, compassionately providing hope, dignity and respect to our neighbors in need. With your help, Family Service is pleased to report these results for the 2025 calendar year.

Programs to Meet Basic Needs

HOUSING ASSISTANCE:

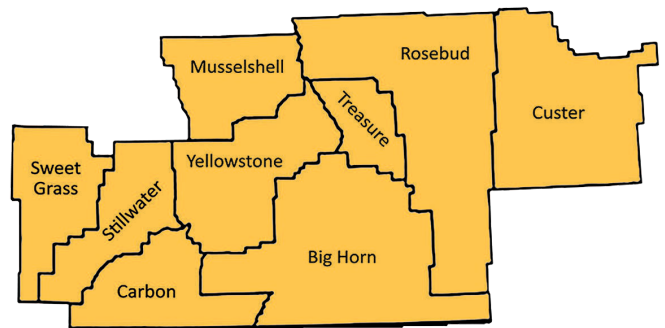
- Provided rental assistance to 254 households allowing 565 individuals to stay in the comfort and security of their homes
- Assisted in 172 households by keeping utilities on, allowing 393 individuals to continue with safe living conditions
- Aided 95 households to gain stability and independence by moving out of homelessness and into their own apartment or home, empowering 194 individuals to take a step forward to self-sufficiency

EDUCATION FOR BETTER EMPLOYMENT:

- 16 participants were able to improve their employment opportunities, taking steps toward a more secure future

SUPPLEMENTAL FOOD ASSISTANCE:

- More than 2.5 million pounds of food was provided on-site to more than 35,500 households in 2025, providing nearly 88,000 community members with food security
- 824 unduplicated qualified seniors received 4,130 boxes provided with supplemental food through the CSFP (Commodity Supplemental Food Program)
- Delivered essential support to 26,838 children under the age of 18
- Collaborated with 22 local non-profit agencies to eliminate hunger
- Provided nearly 487,000 pounds of food to 14 communities in 9 different counties via food pick up, delivery, transfer or distribution to assure every neighbor has access to food



HOLIDAY MEAL BOXES:

- Over 2,300 boxes were distributed with over 158,000 pounds of food for the holidays

419 volunteers gave more than 6,000 hours of their time.



Who do we serve* . . .

- Seniors: **46%**
- Children: **30%**
- Working families: **34%**
- Single parents: **10%**
- Veterans: **5%**

* Individuals may identify as more than one demographic.

Other Programs to Meet Basic Needs

NO/LOW-COST CLOTHING AND THRIFT STORE:

- Nearly 220,000 items were sold at less than \$2.95 per piece
- More than 2,500 items were utilized through our free voucher program for a total of \$7,826
- For over a year now, one time per week, Family Service hosts a free community distribution day to more than 200 households. This program provides more than 100,000 pounds of free clothing, linens, and essential household items at no cost, helping reduce financial strain and ensuring access to basic necessities

VISION CARE ASSISTANCE:

- Five individuals received vision assistance helping cover the cost of glasses, frames, or contact lenses

BACK TO SCHOOL BACKPACKS:

- Nearly 1,000 children received school supplies and a new backpack for the first day of school

This important work is only achieved with the support of our community. You fuel our mission and enable us to make real lasting change.

Programs are funded through donations, private grants, our thrift store, corporate sponsorship, food donations, endowment distributions, and state stipend/mill levy funds for senior commodities.

- More than 7,000 books found new homes through our free, on-site library
- 3,200 bags of freeze-dried food were distributed through our Client Choice Food Pantry allowing goods to last longer

YES! I want to support the work Family Service is doing for my neighbors.

\$50 \$100 \$150 \$250 \$500 Other \$ _____

My check is enclosed. Please make checks payable to Family Service. Credit card

Card no. _____

Expiration _____ Security code _____

Signature _____

Phone no. _____ Email _____



Easy online giving at: billingsfamilyservice.org/donate. Please consider a monthly, weekly or quarterly donation. For mobile giving, text the word **IMPACT26** to **26989**, or use the QR Code above.

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