




Community Impact Statement

Since 1906, **Family Service has been here**—helping our neighbors in need. Our mission is to prevent hunger, homelessness and poverty in Yellowstone County and surrounding areas through community involvement. We achieve this by helping struggling families with a toolbox of essentials for stability: food, clothing, rent or utilities assistance, help with additional education and more.

With greatest thanks to our vital partners, generous donors and volunteers, Family Service is pleased to report these results for the fiscal year 2020-2021. With your help, for 115 years, programs executed with compassion, hope, dignity and respect lifted so many toward stability and self-sufficiency.

Programs to Meet Basic Needs: FY 2020-2021


 **Total Food Distribution** was more than **4.5 million pounds** distributed on-site in Billings to **31,718 households**, and **regionally to more than 18,000 households** in adjacent counties, 18 communities and 20 other organizations in bountiful and sustaining food boxes

This represents food distribution to more than 101,000 individuals this year, including:

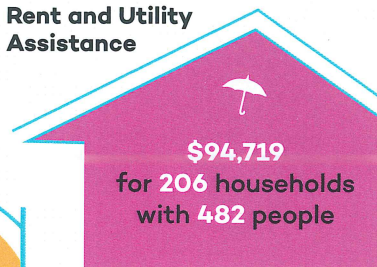
- **Senior/Shut-in Food Box Delivery: 3,432** food boxes delivered to homes by staff and volunteers
- **Commodity Supplemental Food Program: 8,095** boxes provided to qualifying seniors
- Greater than **1.5 million lbs.** of food shared regionally with households and food pantries across SouthCentral Montana, reaching out to some of the most vulnerable families and seniors in the state
- * **NEW this year:** Innovative new process: Freeze dry excess food for long-term storage, in case of supply chain disruption, in collaboration with RSD job coaches for special needs adults

 **No/Low-Cost Clothing & Thrift Store:** More than **300,000** items sold at less than \$1.75/piece and **700,000** items recycled, saving landfill space

 **Education for Better Employment:** Funding of **\$8,727** for **37** participants improved employment opportunities, moving people to long-term self-sufficiency

 **Other Projects:** Back to School backpacks, Holiday meal boxes, Birthday books, Toys for Tots assistance, and other projects to lift folks to stability

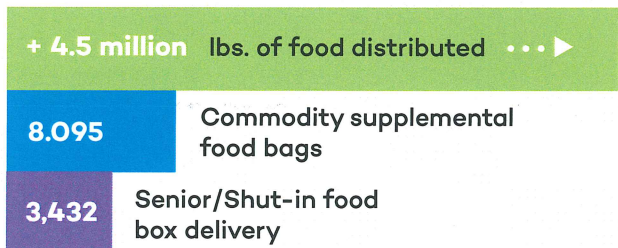
Rent and Utility Assistance



helped keep people in their homes with the utilities on, or provided deposit assistance to restart housing.



Food distribution to 101,000 individuals



Who do we serve

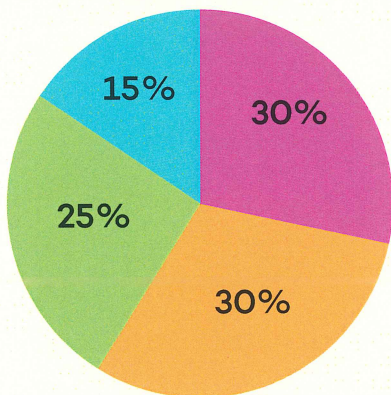
Families served in Billings

in fiscal year 2020-2021: **31,718**

Children served: **17,105**

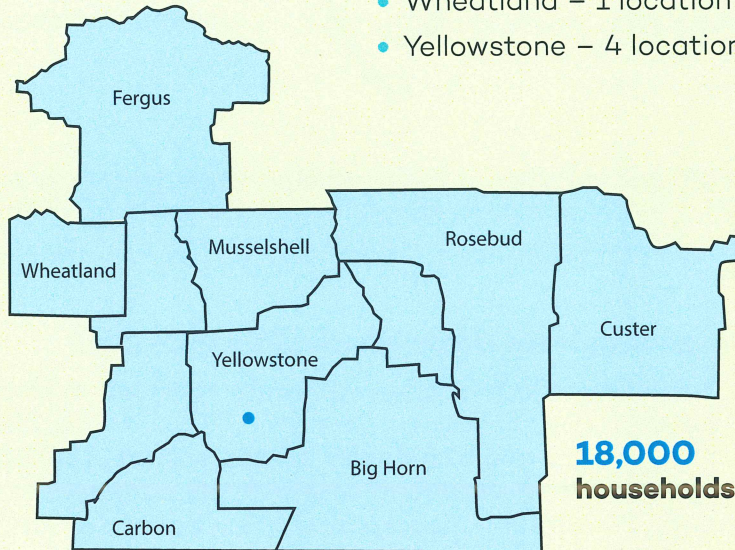
Total number in households: **66,258**

- Working families: 30%
- Families living w/disability: 30%
- Elders: 25%
- Single parents with children: 15%



Regional statistics for counties served in 18 locations

- Big Horn – 4 locations
- Carbon – 3 locations
- Custer – 1 location
- Fergus – 1 location
- Musselshell – 1 location
- Rosebud – 3 locations
- Wheatland – 1 location
- Yellowstone – 4 locations

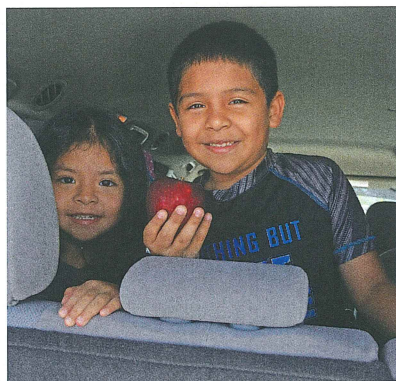


Resources and Funding

This important work is only achieved through the partnership of our community.

Funding is achieved through donations, private grants, thrift store, corporate sponsorship, food donations, endowment distributions and state stipend/ mill levy funds for senior commodities.

"Wherever there is a human being, there is an opportunity for a kindness." — Seneca



FAMILY SERVICE

PO Box 1020
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QUESTIONS OR TO DONATE

- Text the word **VITAL** to **26989** on your cellphone
- email: general@famserv.com
- Call 406-384-0058

With greatest thanks to you, these programs lifted thousands to stability!

