Saturday, May 11
CITY-WIDE FOOD DRIVE

Please look for a postcard and envelope reminding you of this city-wide food drive. Before you go out for your Saturday fun, be sure to put a bag of nonperishables at your mailbox and help stamp out hunger. Special thanks to our postal carriers for this GREAT effort!

HEADING TO OUR NEW HOME
BUILDING CAMPAIGN PROGRESS

What a wonderful, exciting time for our community and Family Service! We are remodeling our forever home at 3927 1st Avenue South. Only 10% of the $5,100,000 goal to still raise. Then we will be able to move with an expected move-in date of May 2019. Thank you to all who have given to the project. If you haven’t committed to this legacy to help thousands of vulnerable families in need in our community—now is the your time!

ONLY 10% REMAINS ON OUR GOAL OF $5.1 MILLION

Please contact Jane at 406.384.0056 for more information.

NON-PROFIT
US POSTAGE
PAID
MAILED FROM
ZIP CODE 59122
PERMIT NO 4885
2017 and 2018 have been remarkable years at Family Service. We implemented new programs, allowing us to reach more vulnerable families and seniors than ever before. In the last six years, we more than doubled the number of households helped with programs in place for all six years. When new programs are included, Family Service tripled its impact, helping over 15,000 households and 24 other organizations with food, senior supplemental commodity food, rent and utility assistance, clothing, education for better employment and other projects.

**We Are MOVING**

In our biggest initiative ever, we launched a capital building campaign, to raise over $5,100,000, allowing us to purchase and renovate/remodel a two-warehouse property. Our generous community, friends and supporters have been wonderful and today, we are in the final 10% of our public campaign. Huge thanks to all those who are helping Family Service reach new heights and new square footage. Each of our donors to this project deserve a round of applause.

If you haven’t yet heard about this important endeavor, please contact Jane McCracken at 406.384.0056 for more information. We would love to have your help!

Family Service expects to move into our “forever home” in late May 2019. We know there will be challenges ahead as we settle in and implement changes in how our programs are administered. These will allow us to work more efficiently and safely. We can’t wait to show YOU our final product! New programs to help stabilize families and lift people to long term self-sufficiency are possible in this new location. Your volunteer help and financial support are more important than ever.

**We can’t wait to welcome you into our new home** at 3927 1st Avenue South—starting in May 2019, as Family Service moves up to the next level to lift more families to stability and long-term self-sufficiency!

**Message From:**

**STACY BROWN, Executive Director**

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**HOW YOUR GIFTS HELP**

CHARLES: I have used Family Service food boxes for about a year. My veteran affairs caseworker brought me to Family Service and my health started to get better because I had enough food for the first time. They also helped me with a coat and boots last winter and a rent deposit when I cleared the housing list. They help a lot of vets at Family Service.

**PROGRAMS USED:** REENT AND UTILITY ASSISTANCE, FOOD BOXES, CLOTHING VOUCHERS

Thank you!

**DONATE**

billingsfamilyservice.org

**2018 HIGHLIGHTS OF SERVICE**

These activities happened only because you cared enough to give to Family Service — Thank you!

Through the generosity of our community, the following services were provided:

1.9 million pounds of grocery rescued food were distributed to those in need through our bountiful food boxes and in collaboration with 24 other organizations

- More than 11,200 family food boxes provided to low and very low-income families, seniors and those with special needs with an average weight of 95 lbs. per box

- Starting in October 2017, more than 700 seniors receive once monthly Commodity Supplemental Food bags for senior households of one or two with incomes of $1,300/month for one person and $2,100/month for two people. We continue to do sign-ups for this program and hope to see it grow to 2,000 monthly participants over the next 2–3 years. Call us to enroll in this program.

- Holiday meal boxes were provided for more than 2,400 families

**Rent and Utility Assistance** — $70,000 lifted more than 378 families (1,076 people) to maintain housing stability

**Education for better employment**—34 participants were assisted with training courses and additional education so they could find better employment

82,000 pieces of clothing distributed at no or low cost (50¢ or less) through the Clothing Quarter and our Thrift Store provided clothing and household items at value prices

**Back to School backpacks** stuffed with school supplies for 450 students

**Toys for Tots collaboration** with US Marine Corps and St. Vincent de Paul providing over 2,500 children with a special Christmas

**Adopt-a-Family holiday celebrations** for 200 families—bringing joy to more than 350 children

**Birthday books** for 250 children, giving parents a chance to give a birthday present of a new book, with wrapping tissue and a gift bag in memory of Judy McDonald, who loved to read to children.

**Widespread collaboration with 24 other organizations** including a new relationship with the food pantry in Garryowen, MT. This new collaboration helps feed over 250 families each month in a very poor region of Montana, and even provides enough food for a community table option for those who cannot cook for themselves.

**Building campaign progress**—We were able to purchase the property at 3927-3931 1st Avenue South in June, 2018 and the renovation and remodel started in earnest in September. Learn more on page B.

**Our Mission:** We prevent hunger, homelessness and poverty in Yellowstone County and surrounding areas through community involvement.
Privacy Matters

In this day and age of privacy concerns, we no longer publish lists of our donors in our annual report. Please know that your generosity is celebrated every day through the work that you make happen, lifting families and households to stability. Thank you for sharing your important resources with us—knowing that we will do the right thing with your gifts.

Endowment Donors

Thank you for your long-term support for Family Service via your gifts to our endowment. In 2019, these funds will contribute $60,000 to our operations! These gifts are a huge WIN-WIN for you, the donor, providing a tax credit (better than a deduction!) to apply to your Montana taxes and to preserve the long-term health of Family Service.

Our list of thanks could take many pages

Family Service only exists because of the generosity of our community. We are privileged to do the good work that your donations allow. YOU are the key to all we do and we THANK YOU!

THANKS GO TO:

YOU — our donors of financial and in-kind gifts!
Our board members
Our Volunteers
Endowment Donors
Every person, foundation and business helping us move forward into our new facility
All our Benefit sponsors, participants and auction donors
28 faith communities who provide funding and volunteers, especially:
• Faith Chapel Increase Christmas
• St. Pius X Catholic Church

Adopt-a-Family donors
Adult Resource Alliance
Billings Downtown Rotary
Billings Gazette
Billings West Rotary
Breakfast Exchange Club
The Brocopp Family
Cat Country Radio and The Breakfast Flakes
Connaisseur Media
Dress for Success
EFNEP cooking trainers
Every business and organization doing a food drive
KTVQ-2

Plumbers and Pipitters Union, Local 30
Precious Seconds
RimRunners Club and Run Turkey Run volunteers
Scheel’s
Seatawkers Football Club
Volat Today for their coat drive
Share the Love Campaign-Rimrock Suburu and Subaru of America
Toys for Tots Volunteers and Businesses
United Way of Yellowstone County
US Marine Corps
USPS Postal Carriers
Yellowstone County Sheriff Work Release Program

All of our wonderful partners make a real, substantial difference in the lives of those we serve whose circumstances can be overwhelming. We have made every attempt to include everyone in our list if we have forgotten you, please forgive us. Your contributions are so important. Thank you.

Tribute Gifts FOR BELOVED FRIENDS & FAMILY

Family Service is the grateful recipient of many gifts to celebrate important people. These gifts bring a unique trust to assure good and faithful use.

FAMILY SERVICE CELEBRATES AND REMEMBERS:

IN TRIBUTE TO: | BY DONOR
--- | ---
Marge Anderson | Dodie and Frank Zweifel
Helen Anderson | James and Patricia Keating
Sara Berg | Michael Moller
Mike Bayett | Rebecca and Stan Duffner
Seth Brown | Bruce and Eileen McKenzie
Rebecca Brown | Nancy Brown
Virginia Brown | Yellowstone Valley Electric Cooperative
Lyne Butelman | Lyle and Jim Wallman
Christine Chauvin | Brent and Patrice Chauvin
Helen and Joseph Chauvin | Shelley C. Van
Todd Chestnut | Shelly Ellison
Janie Hendricks | Tom and Jeanne Vagel
Dr. David Chesser | Jean Cavall
Robert Erickson | Dave and Carol Fry
Dr. Paul Ewell | Patricia and Ray Schuessler
Jim广东 | Nancy Larson
Grandma America & Gerson | Mrs. Edward Davis Jr
Theresa Goodman | Vanessa and John Boys
Michael and Georgia Heffner
Scott Gregory | Walter C. Acra
Dr. Halley | Claire Cavan
Dr. N. Hoffer | Howard and Dani Ulman
Pete Haber | Linda Stiner
Carl Hanson | D.A Davidson and Co
Rand and Justice Hansen | Cherrone and Mike Gustafson
Sharon Haefner | Vanessa and John Boys
Michael and Georgia Heffner
Stine Jensen | Claire Cavan
Lerherne Jensen | Jennifer Hackman
Jennifer Kelly | Thomas Kelly
Blakelele Braggwell Lance | Julie Linderman
Edie Larson | Howard and Dani Ulman
Bruce MacIntyre | Allan and Patricia Kanell
Jane and Tersh McCracken
James and Barbara Silas
Jim McColl | W. C. and Alice O’Reily
Jane McCracken | Dr. Yee Chuan Ang
May McJury | Barbara and National Bureau
Cori Fridric
Elaine Mendel | Marijana Tofarica
Bill Mchalea | WC and Alice Kelly
Leanna Mitzel | Monica and Tim Kryzer
Vic Murray | Billie Gustafson
Judy Mzie | Monica and Tim Kryzer
Bud Nelson | Rito Howe
Gloria Novakovic | Ted and Patty Lachner
Matt Nesbitt | Andreas West
Jr. Reger | Joseph Reger
Tom Ru c | Barbara Prewett

IN TRIBUTE TO: | BY DONOR
--- | ---
Molly Peterson | Claire Cavan
Ron Richard | Howard and Dani Ulman
Carol Roberts | Harris & Eliza Kempfer Fund
Sandi Sjogren | Walter C. Acra
Vakarek Bennett | Sandy Berkman
Paity Rhoda Byrth | Rex and Dave Cobb
Ginger and Jim Critelli | Craig Davidson
Bonnie Devant | Doug and Donna Derenfield
Dennis Duffy | Jerry and Nicole Hradle
David Kelly Jones | Conley & Jimmy Krieger Family
Robin Manning | Jane and Tersh McCracken
BeaAnn Melchar | Gary and Teresa D’Orrellan
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Walter and Geraldine Yanc

Michael Skelhon | Jeffrey Krakell
Tony Steddon | Diane Cavall
Judy Johnson
James Steckel | Margaret Steckel
Celia Stracht | Howard and Dani Ulman
Marnel Wagner | Mike and Nancy Wagner
Jane Womack | Ken and Margaret Peterson
Wesley Wedler | Matt and Frank Zweifel
Paul Weid | Bertha Nelson
David Young | Jeffrey Krakell

The gifts voted were donated from December 2017 through January 2019. Every attempt was made to ensure accuracy. If we have made an error, please contact us so we can make the necessary correction. Thank you.

HOW YOUR GIFTS HELP:

CALL: Last summer, my baby brother and I came to live with my grandparents. We got to go to Family Service to pick out clothes and get food, which my grandma says is great since we eat her out of house and home. They always have a toy box that we can pick from. And we got to have a turkey dinner at Thanksgiving from Family Service.

PROGRAMS USED: 50¢ CLOTHING QUARTER, FOOD BOXES TWO TIMES A MONTH, HOLIDAY MEALS AND TOYS FOR TOTS
What is coming up for Family Service? ...WE’RE MOVING!

We are in the midst of planning our move to the new facility. May, 2019, you can find us at our new location, 3927-3931 1st Ave. South. The front building on that property is our new thrift store and 50¢ clothing Quarter and the back building, the Brocopp Family Building, is the new site for all our charitable services.

Our programs will see a number of changes in how they are administered. The biggest, most immediate change is our client choice food area, where people will be able to select their own foods within guidelines that they will be given at registration. This change will help us eliminate food waste—giving folks food that they won’t eat—and empowers clients, giving them the dignity to select their own foods.

THE BENEFIT 2019 —OCTOBER 12

Our annual fundraiser, the Benefit, was held on Saturday, October 27, 2018 at the historic Northern Hotel.

We thank and salute our many sponsors and donors who supported or attended this very fun and vital party. Your excellent help generates 15% of our annual cash budget to programs. We are proud to report that 90¢ of every dollar goes directly into programs for families, children, seniors and individuals.

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FAMILY SERVICE FOUNDATION

Board
Michael Vicars, President
Molly Bare, Vice President
Jeremiah Rouane, Past President
Tim Ludwig, Treasurer
Kim Boelte
Candace Kimmell
Brett Miller
Allan Karella, Liaison, Agency Board

Outgoing Board Members
Branden Wittman
Stacy Nickerson
Dr. George Knight
Tim Ludwig — Foundation
Greg Kohn — Foundation
Steve Walton — Foundation

Thank you for the leadership you provide. We respect and appreciate board member’s contributions to our success.

EXECUTIVE STAFF

EXECUTIVE DIRECTOR
Stacy Brown
ASSISTANT EXECUTIVE DIRECTOR/Charam Orth
SENIOR DIRECTOR OF DEVELOPMENT CAMPAIGN
Jane McCracken
DEVELOPMENT DIRECTOR
Karla Stricker

Our Fund-A-Family and Auction donors are the best!

Sponsors are being contacted now. Call Karla at 406.384.0329 or email at kstricker@famserv.com for more information.

EXPENSES • $ 4,385,117

Expenses from audited financial statements

Donated Food and Goods
Donations: Unrestricted
and permanently restricted
Thrift Store
Grants
Endowment
Special Events
United Way
Camp ¨n Contributions and Pledges **

Program Services, including food distribution
Supporting Services
Fundraising*

* The change in net assets and higher fundraising expenses specifically relate to the building campaign and will come to greater fruition in Fiscal Year 2018-19

The financial details include in-kind donation of food and special event expenses. Difference in revenue over expense is related to private grant timing differences

CONTACT US: 406.384.0329
billingsfamilyservice.org/contact
PO Box 1020 • Billings, MT 59103

REVENUE • $ 5,890,884

From audited financials for Fiscal Year 2017-18
(Cash, pledges and In-kind)

** These funds are restricted to the purchase and remodel of the future home of Family Service